

100% PHOTO ID CHECK TO  
ENTER THE BUILDING  
Hours of Operation:  
8:30 am - 4:30 pm



5171 South Dakota Ave NE  
Washington, DC 20017  
202-576-3092  
www.dcnetworks.org

Walk In Services: Tuesday - Thursday 9:00 am - 11:30 am

Unemployment Compensation: Daily 8:30 am - 4:00 pm

**May 2014**

| Mon   | Tue   | Wed   | Thu   | Fri |
|---|---|---|---|-----|
|   |   |   | 1<br>Writing a Professional Cover Letter<br>9:30am - 10:30am Room 218<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216                           | 2   |
| 5<br>Get to Know Your American Job Center (Orientation)<br>9:00am - 10:00am Room 216<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Smart Resume: Tips, Tools and Techniques<br>2:30pm - 4:00pm Room 218  | 6<br>Successfully Submitting Online Job Applications<br>9:30am - 10:30am Room 218<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216           | 7<br>Get to Know Your American Job Center (Orientation)<br>9:00am - 10:00am Room 216<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Creating a Smart Resume<br>2:30 pm - 3:30pm Room 216  | 8<br>Using Social Media In Your Job Search<br>9:30am - 10:30am Room 218<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216                     | 9   |
| 12<br>Get to Know Your American Job Center (Orientation)<br>9:00am - 10:00am Room 216<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Smart Resume: Tips, Tools and Techniques<br>2:30pm - 4:00pm Room 218 | 13<br>The Conversation That Gets the Job (Interviewing Skills)<br>9:30am - 10:30am Room 218<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216 | 14<br>Get to Know Your American Job Center (Orientation)<br>9:00am - 10:00am Room 216<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Creating a Smart Resume<br>2:30 pm - 3:30pm Room 216 | 15<br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216  | 16  |
| 19<br>Get to Know Your American Job Center (Orientation)<br>9:00am - 10:00am Room 216<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br>Smart Resume: Tips, Tools and Techniques<br>2:30pm - 4:00pm Room 218     | 20<br>Writing a Professional Cover Letter<br>9:30am - 10:30am Room 218<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216                      | 21<br>Get to Know Your American Job Center (Orientation)<br>9:00am - 10:00am Room 216<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Creating a Smart Resume<br>2:30pm - 3:30pm Room 216  | 22<br>The Conversation That Gets the Job (Interviewing Skills)<br>9:30am - 10:30am Room 218<br><br>Microsoft Digital Alliance<br>11:00am - 1:00pm Room 216<br>(Pre-registration Required)<br><br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216 | 23  |
| 26<br>MEMORIAL DAY OBSERVED<br><br>CENTER CLOSED  | 27<br>Using Social Media In Your Job Search<br>9:30am - 10:30am Room 218<br><br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216  | 28<br>Get to Know Your American Job Center (Orientation)<br>9:00am - 10:00am Room 216<br><br>Creating a Smart Resume<br>2:30pm - 3:30pm Room 216  | 29<br>Successfully Submitting Online Job Applications<br>11:00am - 12:00pm Room 218<br><br>Get to Know Your American Job Center (Orientation)<br>2:30pm - 3:30pm Room 216   | 30  |

## Attendance Policy

### FIRST COME, FIRST SERVE SEATING.

A sign-in sheet will be located at the **Reception desk one (1) hour before designated start time on the day of the session.**

In fairness to all **session participants**, doors will be closed and begin at scheduled start time.

Although DOES makes every effort to maintain our schedules as assigned, **session times are subject to change without prior notice.** **Seating capacity strictly enforced.**

## Inclement Weather Policy

Due to inclement weather sessions may be cancelled or delayed, **BEFORE YOU TRAVEL**, find out if the Department of Employment Services is closed or has a late opening by calling the Mayors Call Center at 311.

## **Get to Know Your American Job Center (General Orientation)**

This session is designed to provide participants with general information and services provided by the Department of Employment Services and the American Job Center programs which includes an overview of scheduled Performance Enhancement Sessions.

## **Smart Resume: Tips, Tools, and Techniques**

Your resume is your first impression. Learn how to structure your resume in a way that will stand out to employers. Discussion will include strategies on how to cater your resume to the job description, different resume styles, and using key words and phrases.

## **Creating a Smart Resume**

Now that you've learned how to create a smart resume, let's get to work in the computer lab! Get assistance with creating, editing, and modifying your resume using DCNetworks.org. (Prerequisite: Smart Resume: Tips, Tools, and Techniques)

## **Using Social Media in Your Job Search**

Eighty-nine percent (89%) of all new hires are made through referrals, networking, or applicant research. Find out how using social networking sites such as Facebook, Twitter, and LinkedIn can impact your job search.



## **The Conversation That Gets the Job (Interviewing skills)**

Market your skills to the employer and prepare for a professional interview. Learn about panel interviewing, what not to say during an interview, and what to do after the interview is over.

## **Successfully Submitting Online Job Applications**

Participants will learn how to navigate in DCNetworks.org to successfully create job searches, and will learn how apply for jobs Online.

## **Microsoft Digital Alliance**

Brand new to computers? This 4-week, hands-on course is for you! Learn how to use the mouse, keyboard, and send an email with an introduction to Microsoft programs. Pre-registration is required for the Microsoft Digital Alliance course.

You must pre-register for this class by contacting Vanessa Ingram at 202-576-3092.

## **Unemployment Insurance Benefits Services**

Customers can file their initial or weekly claims using DCNetworks.org. Customers can speak with a Claims Examiner to discuss issues related to their claim 8:30am-5:00pm Monday thru Friday. Customers will be received in the center until 4:00pm.

After 4:00pm, customers may call the UI Call Center at 202-724-7000.

## **Vocational Rehabilitation Services through the Vocational Rehabilitation Administration**

Mr. Jones, is available on Tuesdays from 9:00am – 3:00pm.

Customers must have a referral from an Employment Specialist.

*Staff may also connect job seekers with possible referrals to services that are offered in the community, including services for people with disabilities, emergency food, utility assistance, mental health services, literacy/ESL/ numeracy services etc.*

**REGISTRATION IN DC NETWORKS IS REQUIRED BEFORE SERVICES CAN BE RENDERED.**

**You can register at [www.dcnetworks.org](http://www.dcnetworks.org)**