



## Real Property Tax Administration – District of Columbia

### How to Request a Certificate of Redemption

Visit [MyTax.dc.gov](https://MyTax.dc.gov): (Log In is not required.)

The screenshot shows the MyTax DC website header with the OTR logo and "MyTax DC" text. Below the header is a light blue banner with several links: "NEW: File your Unincorporated Business Franchise Tax return (D-30) or Affidavit of Gross Income In Lieu of D-30 Unincorporated Business Franchise Tax Return (D-30N) online free. Log in to your account below and click 'File Now' under 'View Returns' to see if you are eligible.", "NEW: For Real Property tax payments made in the form of a check, money order, or certified funds, please note the new payment mailing address below: Office of Tax and Revenue, DC Government Real Estate Taxes, PO BOX 718095, Philadelphia, PA 19171-8095.", "Where's my refund? Click here to check your DC refund status.", "Click here for real property tax information.", and "Stay informed with the latest updates regarding OTR's operations and COVID-19, please click here." To the right of the banner is a dark login box with fields for "Username" and "Password", a "Log In" button, and links for "Forgot username or password?", "New user?", and "Sign-up for MyTax.DC.gov".

Can't find what you're looking for? Enter keywords here to filter.



Under the section of "Real Property" select "Send a Message to the Agency".

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The screenshot shows three columns of services. The first column is "Business" with links: "Register a New Business - Form FR-500", "Register a Special Event - Form FR-500B", and "Request a Certificate of Clean Hands". The second column is "Individual" with links: "Check the Status of My Refund", "EITC Monthly Payment Look Up", "File an Individual Income or Standalone Schedule H Tax Return", "Respond to Verification Letter", and "View Tax Forms". The third column is "Real Property" with links: "Make a Real Property Payment", "Search Real Property by Address or SSI", "Send a Message to the Agency", and "View More Options". A large blue arrow points to the "Send a Message to the Agency" link.





On the next screen you will fill in the sections listed below, and, in the message, area notate that you are requesting a certificate of redemption. After click "Submit".

**OTR MyTax DC** ?

< Home

### Send Message

Send Message

Message

**Message**

Please submit a message that will be received by the appropriate agency.

\* Message Type *Required*

\* Subject *Required*

\* Message *Required*

**Attachments** Add Attachment

| Type                      | Name | Description | Size |
|---------------------------|------|-------------|------|
| There are no attachments. |      |             |      |

Cancel < Previous Submit