MyTax.DC.gov User Guide: How to Check Your Refund Status

Taxpayers in the District of Columbia can check the status of their refund and receive an instant update via MyTax.DC.gov.
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1. On the MyTax.DC.gov homepage, locate the Individuals section. Click “Check the Status of My Refund.” You will be navigated to the Where’s My Refund webpage.

   You can now get the status of your District of Columbia individual income tax refund online. This site allows you to determine if your final refund amount matches the amount you claimed and if your refund has been mailed or deposited into your designated account.

   Search below by entering your social security number and the refund amount requested on your original tax return.

   Refund status is provided only for returns filed within the last 5 months. For returns filed earlier than 5 months ago, please contact the Customer Service Administration.

   The Office of Tax and Revenue’s enhanced security measures to safeguard tax dollars and combat identity theft/tax refund fraud may result in longer processing times for some tax returns and associated refunds. The processing window for selected tax returns could be up to six weeks.

   If you need additional information, please contact:

   District of Columbia Office of Tax and Revenue
   Customer Service Center
   1101 4th street, SW, Suite W270
   Washington, DC 20024
   Phone: (202) 727-4TAX (727-4629)

   For more information about your tax return, please visit the MyTax.DC.gov homepage to Sign Up/Login.

2. At the bottom of the District of Columbia Individual Income Tax Refund Status page, type your Social Security Number, Tax Year, and Refund Amount which are all required fields.

3. Click Submit.
4. The **Refund Status** section will appear, and the status of the refund will be displayed.

   **If the issued amount does not match your original requested amount, a notice will be mailed to you within 7-10 business days. The notice can also be viewed by logging into your MyTax.DC.gov account under the More tab and Messages and Letters section.**