

# MyTax.DC.gov User Guide: How to Provide Feedback

We encourage you to participate in a short customer survey. The answers you submit will help the Office of Tax and Revenue (OTR) as we strive to provide taxpayers with quality customer service.



Username  
 Password  
 Log In  
 Forgot username or password?  
 New user?  
 Sign-up for MyTax.DC.gov

Can't find what you're looking for? Enter keywords here to filter.

### Business

I want to...

- > Register a New Business - Form FR-500
- > Register a Special Event - Form FR-500B
- > Request a Certificate of Clean Hands

### Individual

I want to...

- > Check the Status of My Refund
- > Learn More About DC Freefile/Fillable Forms
- > Respond to Verification Letter
- > View Tax Forms

### Real Property

I want to...

- > Make a Real Property Payment
- > Search Real Property by Address or SSL
- > View More Options

### Clean Hands

I want to...

- > Request a Certificate of Clean Hands
- > Validate a Certificate of Clean Hands
- > Learn More About Certificate of Clean Hands

### Forms

I want to...

- > Submit an Extension
- > View/Retrieve Current Year Tax Forms
- > View/Retrieve Prior Year Tax Forms
- > View MeF Information

### Quick Links

I want to...

- > Submit a Customer Service Survey
- > View FAQs
- > View Tutorials
- > Contact OTR

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### Quick Payments

I want to...

- > Pay with Credit/Debit Card

### Resources

I want to...

- > Go to OTR Homepage

### Submissions

I want to...

- > Retrieve a Saved Submission or Previously Filed Return
- > Submit Requested Documentation
- > Submit VDA

### Tax Law and Guidance

I want to...

- > View Private Letter Rulings
- > View DC Tax Code
- > View Tax Guidance Issued by OTR
- > View Notices

### Taxpayer Advocate

I want to...

- > View Taxpayer Bill of Rights
- > Request Assistance
- > En Español

### More...

I want to...

- > File Form FR-329 - Consumer Use Tax Return
- > Request Government Exemption
- > Request Residential Parking Exemption
- > Search for Certificate/License Exemptions



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## Confirmation

Your request has been successfully submitted. Please print a copy of this page for your records.  
Your request confirmation number is **0-002-570-693**. Please retain your confirmation number for future reference.  
Request Type: Customer Service Survey  
Submitted Date: 06-Aug-2021 9:06:42 AM

Contact Us:  
(202) 759-1946  
[e-services.otr@dc.gov](mailto:e-services.otr@dc.gov)

Printable View

OK

6. Your survey results have been submitted. A confirmation page will appear.