MyTax.DC.gov Overview Guide

From the MyTax.DC.gov homepage, you can perform tasks with or without logging into the system.
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1. The Log in/Sign Up panel allows you to log into the system and view your tax account information.
2. Navigate our website by entering a keyword. This will filter results to help you complete actions.
3. Businesses – Use the available link to Register a New Business and complete the Form FR-500. If you are unable to complete your application, it can be saved and completed later. To register a special event, click Register a Special Event – Form FR-500B. You can also obtain a Certificate of Clean Hands by clicking on the Request a Certificate of Clean Hands link.
4. Individual taxpayers – Can use the available link to check the status of your refund. Click Learn More About DC Freefile/Fillable Forms for Individual Income Tax Return electronic filing options. Use the Respond to Verification Letter link if you received a notice from OTR that your return was selected for further review. Click View Tax Forms to go to the District of Columbia OTR forms site.
5. Real Property – Use the available link to Make a Real Property Payment. You can also Search Real Property by address or SSL by clicking the search link. To see more Real Property Actions, click View More Options.
6. The Clean Hands section allows you to complete many Clean Hands functions. You can click Request a Certificate of Clean Hands to obtain your certificate. If you need to confirm a Certificate of Clean Hands, click the Validate a Certificate of Clean Hands link. If you would like more information about Certificate of Clean Hands, click the Learn More About Certificate of Clean Hands link.
7. Our Forms section allows you find links to submit extensions and retrieve current and previous year tax forms. To file an extension, click the Submit an Extension link. To navigate to current year tax forms, click the View/Retrieve Current Year Tax Forms link. Clicking View/Retrieve Prior Year Tax Forms directs you to our prior year tax forms site.
8. Additional information and navigational assistance can be found under the Quick Links section.
9. You can make fast and easy payments using the Quick Payments section without logging in. Payments can be made by credit or debit card. Payments made by Credit/Debit Card will be charged an additional 2.5% convenience fee by the credit card processor.
10. More online resources are available on our OTR Homepage.
11. Submissions – Use this section to retrieve a Saved Submission or Previously Filed Return. If you have been asked to submit documentation, you can click the Submit Requested Documentation link to upload files. Taxpayers that would like to enter into a VDA can click the Submit VDA link to submit their request.
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12. Tax Law and Guidance – Use links in this section to View Private Letter Rulings, review the DC Tax Code, or Tax Guidance Issued by OTR. You can click the View Notices link to review notices previously issued by OTR.

13. The Office of the Taxpayer Advocate (OTA) is a unit within the District of Columbia Office or Tax and Revenue dedicated to ensuring that all taxpayers are treated in a fair and equitable manner and in accordance with the District’s Taxpayer Bill of Rights. Links in this section will allow you to View Taxpayer Bill of Rights, Request Assistance, and view resources En Espanol.

14. More links are available - For consumers that have paid a total of more than $400 for merchandise, services, or rentals on which you did not pay DC sales tax, a link is available to file Form FR-329 - Consumer Use Tax Return. Government employees on official government business may click Request Government Exemption for sales and use tax exemptions. Residents who park their motor vehicles or trailers within one-half mile of their residences for non-commercial purposes may click Request Residential Parking Exemption for exemption on DC sales tax on parking. To see whether a Sales and Use Tax Certificate or Exemption Certificate is valid click Search for Certificate/License Exemptions.